



Post-results services: information for candidates 2024-25

Once you have received your exam results, if you are unhappy with a result or think there has been an error, you can ask for a clerical re-check, a review of marking (called Reviews of Results or **RoRs**), or you can request the marked paper back from the exam board (called access to scripts or **ATS**). Fees are payable for these services.

Exam boards cannot communicate directly with students/parents regarding results; this needs to be done by the school.

Senior centre staff, subject teachers and the Exams Officer will be available on A Level and GCSE results days to discuss any queries and advise on deadlines and fees if you wish to use any of these services. You will need to sign a consent form and pay the appropriate fee before we can apply for any of these services on your behalf.

An explanation of the services available is below:

RoR Service 1: Clerical re-check	<p>A clerical re-check of a marked paper will make sure that:</p> <ul style="list-style-type: none">• all parts of the script have been marked• the totalling of marks is correct• the recording of marks is correct <p>Remember your grade can go down as well as up.</p>
RoR Service 2: Review of marking	<p>This is a review of the original marking to ensure that the mark scheme has been applied correctly. It is not a re-marking of the candidate's script.</p> <p>If you request a review of marking, it includes the following:</p> <ul style="list-style-type: none">• a clerical re-check (see service 1)• a second examiner will review the paper/recording again to identify any marking errors or unreasonable exercise of academic judgement <p>Remember your grade can go down as well as up.</p>
RoR Priority Service 2: Priority review of marking	<p>A priority review is the same as a review of marking, but a quicker service <u>only available for A Level/Level 3 Vocational and Technical students whose place at a university or other higher education institution depends on the outcome.</u></p>
ATS: Priority copy script to inform decision on RoR	<p>This is an electronic copy of the marked exam paper that you can use to decide whether to request a review of marking or clerical re-check. May not be suitable if a university place is pending.</p>
ATS: Script to support teaching and learning	<p>You can request a copy of a marked exam paper back to use for your own future learning, e.g. if you will need to re-sit Maths or English GCSE at college or in sixth form. All exam boards now provide these electronically.</p>
ATS: Post-RoR copy	<p>If you request a clerical re-check or a review of marking of a paper, you can also request a copy of the checked/reviewed script to be sent to you afterwards.</p>