



## Post-results services: information for candidates

If you are unhappy about an exam result when you receive them in August, you can ask for a clerical check, a review of marking ('enquiries about results'), or you can request the marked paper back from the exam board ('access to scripts').

Exam boards cannot communicate directly with students/parents regarding results; this needs to be done by the school.

Senior centre staff, subject teachers and the Exams Officer will be available on results day to discuss any queries and advise on deadlines and fees if you wish to use any of these services. You will need to sign a consent form and pay the appropriate fee before we can apply for any of these services on your behalf.

An explanation of the services available is below:

<p><b>EAR Service 1:</b> Clerical re-check</p>	<p>A clerical check of a marked paper will make sure that:</p> <ul style="list-style-type: none"> <li>• all the pages were marked</li> <li>• all the marks were counted</li> <li>• the result matches the marks on the paper</li> </ul> <p><b>Remember your grade can go down as well as up.</b></p>
<p><b>EAR Service 2:</b> Review of marking</p>	<p>This is a review of the original marking to ensure that the agreed mark scheme has been applied correctly. <b>It is not a re-marking of the candidate's script.</b></p> <p>If you request a review of marking, it includes the following:</p> <ul style="list-style-type: none"> <li>• a clerical check (see service 1)</li> <li>• a second examiner will review the paper/recording again to identify genuine marking errors or unreasonable marking</li> </ul> <p><b>Remember your grade can go down as well as up.</b></p>
<p><b>EAR Priority Service 2:</b> Priority review of marking</p>	<p>A priority review is the same as a review of marking, but a quicker service <u>only for students whose place at a university or other higher education institution depends on the outcome.</u></p>
<p><b>ATS:</b> Priority copy script to inform decision on EAR</p>	<p>This is a photocopy of the marked exam paper that you can use to decide whether to request a review of marking or clerical check (AS/A Level only). Not suitable if a university place is pending.</p>
<p><b>ATS:</b> Original script to support teaching and learning</p>	<p>You can request an original marked exam paper back to use for your own learning. Once you receive the original paper, its security is compromised, so don't do this if you think you may want to request a review marking or a clerical check.</p>
<p><b>ATS:</b> Post-EAR copy</p>	<p>If you request a clerical check or a review of marking of a paper, you can request a copy of the checked/reviewed script to be sent to you afterwards, to use for your own learning.</p>